



Guaranteed Ride Home Program

Program Purpose & Eligibility

The Guaranteed Ride Home (GRH) program makes it easier to choose cost-saving, healthy, and sustainable transportation options to get to work.

The program provides a ride to or from work in case of emergency to anyone who works in Dane County and commutes by bus, carpool, vanpool, bike, or walking to work. The program provides up to six Union Cab vouchers per year worth up to \$75 per ride.

What is Covered?

- Emergency situations such as personal or family illness, illness of a carpool driver, unscheduled overtime, bicycle breakdown on the way to work, inclement weather after you've biked to work, and other similar circumstances
- Rides from work with a necessary middle stop such as a hospital, school, or daycare center
- Failing a temperature check after arriving at work. In this case, you must notify Union Cab of this circumstance when requesting a ride to ensure that appropriate safety precautions are met.

What is *Not* Covered?

- Rides to destinations such as the airport, restaurants, and entertainment venues
- Rides when your personal vehicle breaks down
- Rides to and from work in the same day
- Fees that go beyond the cost of the ride, including any charges incurred if the cab driver is required to wait, or if you do not show up for the ride after requesting it
- Any situation for which you are reasonably able to plan in advance

Rides deemed inappropriate because they do not meet the parameters of the GRH program must be reimbursed to Dane County, or the rider will no longer be able to participate.

How to Participate

1. Create a profile at www.RideshareEtc.org that includes your name, home & work addresses, and typical commute mode (bus, bike, carpool, vanpool or walking). Contact Rideshare Etc. to request a voucher to keep on hand.
2. In the event of an emergency, call Union Cab at (608) 242-2000 to request a ride. **You must wear a mask at all times in the vehicle.** Read more about Union Cab's COVID-19 safety protocols here: www.unioncab.com.
 - a. Be present when the cab arrives. If you are not, Union Cab will charge a no-show fee; if you choose not to reimburse Dane County, the fee will count as one used voucher.
 - b. Pay the driver with your voucher. Participants are responsible for driver gratuity and must pay the balance of any ride costing more than \$75.
 - c. If you do not have a voucher, you may pay for the ride and submit your receipt to Rideshare Etc. for reimbursement.
3. Contact Rideshare Etc. to request another voucher.

Rideshare Etc. Contact Information

100 State Street, Suite 400, Madison, WI 53703 | (608) 266-RIDE (7433) | rideshare@cityofmadison.com

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